

# OWNER REGISTRATION CARD

**SIERRA PRODUCTS, INC.**  
63 Laxalt Dr. Carson City, NV 89706

1. Type of Store in which you purchased this item?  
A. Specialty Retailer      B. Hardware  
C. Home Improvement      D. Online Catalog/ Showroom
2. Model Number \_\_\_\_\_
3. Store Purchased From \_\_\_\_\_ Date of Purchase \_\_\_\_\_
4. Give reason for purchasing this item.      A. Price      B. Value for money  
C. Appearance      D. Quality      E. Other \_\_\_\_\_
5. How long did it take to assemble this item?      A. Under 30 min.      B. 30-60 min.  
C. 1-2 hrs.      D. Over 2 hrs.
6. Condition of carton when purchased.....A. Excellent    B. Good    C. Fair    D. Poor
7. Condition of parts when purchased.....A. Excellent    B. Good    C. Fair    D. Poor
8. Overall quality.....A. Excellent    B. Good    C. Fair    D. Poor
9. Overall satisfaction.....A. Excellent    B. Good    C. Fair    D. Poor
10. Additional Notes: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

----- PLEASE FOLD AND MAIL THIS PORTION TO VALIDATE YOUR WARRANTY -----

## CERAMIC GAS LOG LIMITED LIFETIME WARRANTY

Sierra Ceramic Gas Logs are warranted for a Limited Lifetime from date of retail purchase against defects in workmanship to include ceramic logs. Warranted from five year from date of retail purchase to include burner and grate assembly. Warranted from one year from date of retail purchase to include burner controls. All warranty is solely for the benefit of the original purchaser (retain your dated sales receipt as proof of purchase).

**COVERED:** Replacement of defective parts and labor, and product return to consumer.

**NOT COVERED:** Damages caused by abuse or failure to perform normal maintenance. Any other expense. This warranty shall not apply to any defect, malfunction or failure to conform with the warranty provisions if caused by damage (not resulting from defect or malfunction) due to unreasonable use by purchaser. Consequential damages, incidental damages or incidental expenses, including damage to property. Some states do not allow the exclusion or limitation of incidental consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights which may vary from state to state.

**QUALIFICATION FOR WARRANTY PERFORMANCE:** Return product with proof of purchase and narrative description of the defect together with your name and address, freight prepaid, to: Sierra Products Inc., Warranty Division, 63 Laxalt Dr. Carson City, NV 89706. This product will be repaired or replaced at SPI's option and will be returned to you, postage prepaid, as soon as practicable, but no later than 45 days after received by SPI.

Request for action warranty: Please direct all requests for action on this warranty or any other product inquiries to Sierra Products Inc., Warranty Division, 63 Laxalt Dr. Carson City, NV 89706.

FROM \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

PLACE  
STAMP  
HERE

**SIERRA PRODUCTS, INC.**  
63 Laxalt Dr.  
Carson City, NV 89706